



# Servicegram

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POLICY BULLETIN \_\_\_\_\_

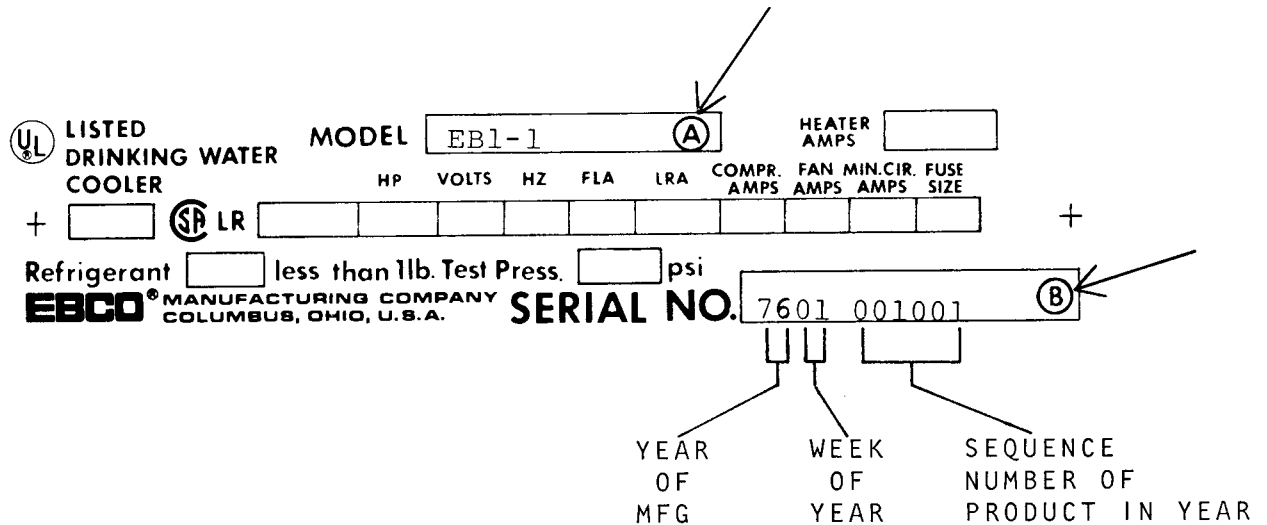
TO ALL DISTRIBUTORS

March, 1979

SUBJECT: PRODUCT SERIAL NUMBER SYSTEM

Beginning January 1, 1976 EbcO adopted a new serial number system for all water coolers, dehumidifiers and humidifiers. This new system incorporates a date code that indicates the date of manufacture.

The serial number consists of ten (10) digits. Below is a facsimile of a water cooler data plate. The complete model number is designated as A, the complete serial number is designated as B. The illustration breakdown of the serial number will assist in understanding it correctly.



On January 1 of each new calendar year the full serial number will begin with the change of the first two (2) digits representing the calendar year. The second two (2) digits will change to represent the first week of the year and the last six (6) digits will start with 001001. As the calendar year progresses the weekly digits will advance accordingly and the last six (6) digits will advance in numerical sequence.

With the new system the last six (6) digits will be repeated each year. This makes the date code the key in determining correct information on any product. Your inquiries must include the ten (10) digits of the serial number in order for us to supply proper information or determine warranty status. It is suggested that you also supply the complete model number as shown on the data plate.